



Push SIM from back to detach



businessim
ROAMFREE CARD

G L O B A L F R E E R O A M I N G

Thank you for using businessim!



User's Manual
Cheap to call / Easy to use



Learn how 

Welcome to businessim world!

You have purchased the best roamfree card in the world.

You can now use this card /number forever.

Suggestions upon inserting your businessim card to your phone:

A. Learn how to:

1. Make calls.
2. Check your balance.
3. Check your data/sms/mms settings (to receive/send emails, surf on internet).
4. Top-up (add airtime) normally through the internet and keep your scratch card for emergency top-up (recommended).
Auto top-up is the best way to have always value in your businessim.

B. Visit our website or call our Customer Care (free of charge for the first 3 minutes) to learn how to benefit and activate:

- SINGLE top-up or AUTO top-up.
- Receive faxes to your mobile as email (even when call forward is activated).
- Get bonus miles as you talk.
- Trace your businessim card on map.
- Voice mail.
- Cheap daily data rates.
- NEW - Receive fax to your mobile as email.
- NEW - As businessim card holder you can receive a skype call, free of charge for caller, wherever you are (Check our charges for incoming call rates).

**Learn about all our regular updates, new services and price reductions
at: www.businessim.com**



General Guidance for setting up/checking vital main services for your **businessim** card:

(for more detailed info kindly visit our website: www.businessim.com)


1. How to make a call:

There are 3 alternative ways to make outgoing calls depending on the handset you use.

A' Way

- Dial the number (always use the country code, then the destination number) and press the **call button** . A message «**CALL NOT ALLOWED**» and a network message «**WAIT FOR CALL**» appears. In a few seconds you will receive ringing (CALL-BACK).
- Accept the call by pressing the **call button**  and wait to be connected.

B' Way

- Search for **businessim** menu. This is a new menu in your handset created by **businessim** card. Enter the submenu «**CALL**», dial the number (always with its country prefix) and press **ok**. A network message «**WAIT FOR CALL**» appears. In a few seconds you will receive ringing (CALL-BACK).
- Accept the call by pressing the **call button**  and wait to be connected.

C' Way

- Dial: ***146*number#** press **call button**. A network message «**WAIT FOR CALL**» appears. In a few seconds you will receive ringing (CALL-BACK).
- Accept the call by pressing the **call button**  and wait to be connected.

Notes:

If you don't have network coverage (GSM or 3G signal) meaning you can't make outgoing calls or accept incoming calls, search manually for another **businessim** cooperating GSM network from your handset menu, select it and try again.

Compatibility mode:

In some phones/models (i.e. LG, iphone, BB), the compatibility code needs to be activated in order for the "call back" operation to be performed properly.

Activation steps: "phone menu—**businessim** menu—settings—press OK—enter the code: **1101**—press OK". In order for your phone to work with another sim card again, you will need to deactivate this feature prior to replacing your **businessim** card with another one.

Deactivation code: Follow the above process, enter the code: **1102**, and press OK.

For **businessim** cooperating networks check: www.businessim.com.

2. How to check your balance:

There are **3 alternative ways** to check your balance depending on the handset you use.

A' Way

- Dial: **099** press call button ①.

In a few seconds you will receive sms with your **businessim** balance.

B' Way

- Search for **businessim** menu.

This is a new menu in your handset created by the **businessim** card. Enter the submenu «**check balance**» and press **ok**.

In a few seconds you will receive sms with your **businessim** balance.

C' Way

- Dial: ***146*099 #** press call button ①.

In a few seconds you will receive sms with your **businessim** balance.

☞ **All the above ways of checking balance are free of charge.**

3. How to activate/deactivate call forward:

This is a **free of charge service** (wherever free incoming calls apply) when you forward your calls to your country landline or mobile phone .

Activation:

- Having your **businessim** in your handset, dial:
***146*081*00-country code-phone number #** press call button ①.
e.g. ***146*081*0044123456789#** press call button ①
- Now you can leave your phone ON or switch it OFF. All incoming calls will be forwarded to the specified number, free of charge.

Deactivation:

- To disable call forward with **businessim** in your handset, dial:
***146*080#** press call button ①.

Between trips, you can forward calls coming to your **businessim** number to any international number.

There is no additional cost for call forward in all free incoming call countries.

4. How to set up data parameters (in order to receive emails, and visit websites):

A. Auto setup:

- First find and copy the IMEI of your phone.
Type: ***#06#** to display the IMEI.
- To receive the settings of your phone:
 - A. Send **SMS** to **9100** typing the IMEI number.
 - B. **Save** the autoreply SMS to your phone.Now your phone is setup, unless you receive a message for the opposite.

B. Manual setup:

Some phones do not support auto setup, if not: Please enter **settings** or **data cellular settings** or **internet settings** from **phone menu** as follows:

- Access point name (apn) = **send.ee**
- User name = enter your **businessim** number, eg. 372.....
- Password: leave this field blank.

5. Top-up: (Adding value) to your businessim card: There are three ways:

1. Purchase value through our website (recommended).
2. Place a fixed order for **AUTO top-up** through our website. (recommended for frequent travelers heavy users/companies).
3. Purchase **scratch cards** (order through our website).

For simple top-up or auto top-up visit www.businessim.com and follow the steps to purchase airtime, or order scratch cards:

5.1. Purchase airtime from website using your credit card or paypal account

Please register free of charge to our website and complete all the steps needed for your data verification (this is necessary for your transactions safety) before leaving for a trip.

5.2. Automatic top-up fixed order

- **Log in** to your account find the auto top-up form, fill it and fax it or email it to our Customer Care email address.
- **Define the minimum balance** so you can have your number topped-up automatically, every time your credit goes under this value and define a **top-up amount** and monthly limits. The procedure of adding airtime to your number will be automatically completed and your credit card will be debited after each successful top-up.

5.3. Buy a scratch card with airtime. (You can purchase a **businessim** scratch card from your distributor or order it from our website).

There are 3 alternative ways to top-up with scratch cards depending on the handset you use.

A' Way

- Enter: **098** the **scratch code** and **press call button** ①.
In a few seconds you will receive a top up confirmation sms.

B' Way

- Search for **businessim** menu. This is a new menu in your handset created by the **businessim** card.
- Enter the submenu «**add credit**», enter the **scratch code** and press **ok**.
In a few seconds you will receive a top up confirmation sms.

C' Way

- Enter: ***146*098** the **scratch code #** **press call button** ①.
In a few seconds you will receive a top up confirmation sms.

6. Free calls from Skype to businessim numbers (two ways):

A. To activate, dial: *146*711# press call button ①.

To deactivate, dial: ***146*710 # press call button** ①.

To check status, dial: ***146*712 # press call button** ①.

B. Log in to your account at www.businessim.com and check the **skype free calls box in your profile.**

Tips:

If your device isn't connected automatically with an appropriate **businessim** GSM network partner while abroad, then search manually for another **businessim** GSM network partner using your mobile's menu.

Check your businessim balance before travelling.

In case of a problem, call our **businessim Customer Care**, free of charge worldwide for the first three (3) minutes, at:

Customer Care no:

00372-54-677-770

Customer Care fax:

00372-59-294-077

Customer Care email:

support@businessim.com

businessim commercial rules and policy apply